

# User policy of ASAKUSA HANAYASHIKI

**ASAKUSA HANAYASHIKI will refuse the person to enter or ask to leave the park if it falls even one of the following scope.**

**We appreciate your cooperation that customers can enjoy the day with safety by keeping the regulation of the following precaution.**

## **Refusal person to enter the park.**

**In case we found after entering the park, we ask to leave the park immediately.**

- An organized group of gangsters or antisocial group similar to and the person who has deep relationship with them.
- In case if we prohibit the person to enter or refuse to enter the park.
- The person who can not present the official admission ticket.
- Drunken person.

## **Refusal behavior in the park.**

**If you can not cooperate with the rule, we will refuse the person to enter the park or ask to leave the park.**

**We will report to the police or related institution in case if you can not follow the direction.**

- The usage of the attractions of drunken person.
- Smoking in the area besides the designated smoking area.
- Violent action (violent language, threat, violence, and so on) to the staff or other customers.
- Failure or damage to the facilities or the equipment.
- Entering to the prohibited area.
- Photographing or live stream for the business purpose without the permission of HANAYASHIKI, photographing using a drone, photographing to bother other customers, public transmission, goods sales, distribution of leaflet, survey and so on.
- The activity using bicycle, roller shoes, skateboard.
- Other activities we judge dangerous or to bother other customers from the perspective of the facility operation.

## **Refusal items to bring into the park.**

- The kind of gun and sword, fireworks, firecracker ,dangerous drug, and other dangerous items.
- The possibility to bother other customers such as items with bad smell, large sound and so on.
- Pet besides the helper dog.
- Other items we judge dangerous or to bother other customers from the perspective of the facility operation.

## **Other points to note.**

- Please understand the we are not responsible for the injury, accident, robbery and so on caused by customers' careless behavior.
- Please keep the points to note indicated at each attraction and the request from our staff.
- Operation of attractions, event and so on may be changed or terminated depending on the season, weather or other reason.
- Resale of park tickets and merchandise for commercial purposes is strictly prohibited.
- There is no refund for the ticket you once purchased.
- There is a case we limit the number of people to enter the park when it is predicted that many people come into the park.
- We take photos by crime prevention monitoring camera in order to secure the park.
- There is a case customers may be coming out at the time of the interview or photographing by mass media.
- Please understand that there is a case movie or images taken in the park might be used for the news or advertisement promotion media and so on without pixelization.